

# Katherine Block

5628 Garfield Ave Minneapolis, MN 55419 KBlock@mcad.edu 952-412-8281

<b>Objective</b>	
<b>Experience</b>	<p>A part time internship to gain experience and grow through real world applications in communications and marketing.</p> <p><b>Feb. 2008 to Sept. 2008, Hy's Pawn and Jewelry, Minneapolis, MN, E-Commerce</b> Researched and listed new and used merchandise on E-Commerce sites such as Ebay and Amazon. With accurate descriptions, detailed photographs and excellent verbal skills, helped to increase overall dollar amount per sale while ensuring a pleasant shopping experience and customer satisfaction.</p> <p><b>Jan. 2007 to Feb. 2008 Macy's Southdale, Edina, MN, Loss Prevention</b> Worked with a small specialized team of people to locate and prevent theft from Macy's Department Store. Monitored the store using both cameras and direct floor observation looking for unusual activity. Used previous merchandise expertise from the sales floor to properly identify and price range merchandise from a distance to help cases go smoothly.</p> <p><b>Oct. 2005 to Jan. 2007 Macy's Southdale, Edina, MN, Juniors Department</b> Building on previous customer service experience, helped to create a pleasant shopping experience for customers by cleaning and organizing the sales floor, assisting customers and constantly updating knowledge of merchandise to keep up with the evolving trends.</p> <p><b>Feb. 2004 to Feb. 2006 Mann Cinema, Hopkins, MN, Assistant Manager</b> Used team leadership skills to conduct an effective and fun theatre team. Operated the projectors, threading them and starting them consistently according to the schedule while working to maintain a pleasant experience for all movie-goers and employees alike.</p> <p><b>June 2002 to Feb. 2004 Mann Cinema, Hopkins, MN, Box Office/Concessions</b> Used friendly customer service to provide the best movie going experience for each customer, doing my best to provide personalized service for customers in a short time frame. Also created a fun work environment by interacting with coworkers and maintaining good work relationships.</p>
<b>Education</b>	<p><b>August 2007 to May 2010 Minneapolis College of Art and Design, Minneapolis, MN</b> Bachelor of Science: Visualization Program Merging Leadership and Creative thinking to utilize the skills cultivated with past experience from jobs and previous education.</p>
<b>Skills</b>	<p>Technology: Adobe CS3 (Photoshop, Illustrator, In-Design, Dreamweaver), Word, Excel, PowerPoint, Wacom Tablet.</p> <p>Other Interests: Fire Dancing (Mauri Art of Poi), Belly Dancing, Clothing Design, Painting, Drawing, Book Arts.</p>